

Tony Taylor
Executive Director
External & Legislative Affairs

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April 13, 2011

Mr. Jeff Derouen
Executive Director
Kentucky Public Service Commission
211 Sower Boulevard
P. O. Box 615
Frankfort, KY 40602-0615

APR 15 2011

PUBLIC SERVICE COMMISSION

Dear Mr. Derouen:

Pursuant to the Kentucky PSC's May 20, 2003 order in KY PSC Case No. 2002-0310, AT&T Kentucky is providing notice to the Kentucky Public Service Commission (PSC) of AT&T Kentucky's intent to disconnect Serenity, Inc. (d/b/a Five Ds Communications) ("Serenity") for non-payment.

AT&T Kentucky's records indicate that Serenity is delinquent in payment of its bills to AT&T Kentucky. Attempts to collect past due amounts from Serenity have been unsuccessful. AT&T Kentucky made numerous written notifications to Serenity informing them of AT&T Kentucky's intent to suspend or terminate services consistent with the terms and conditions of the Interconnection Agreement between Serenity and AT&T Kentucky. As of today, AT&T Kentucky has received no payment from Serenity and we seek to begin discontinuance of services immediately. Disconnection of Serenity services will affect less than ten Kentucky customers.

Under terms of its agreement, Serenity is solely responsible for notifying its end users of the proposed service disconnection. AT&T Kentucky is copying Serenity to remind it of its obligations to notify its end users of this situation regarding pending disconnection of services.

Should the Commission determine the need to invoke AT&T Kentucky's Emergency Service Continuity Tariff, AT&T Kentucky will take steps to notify the affected end users and inform them that they may continue to receive telecommunications services through The Emergency Services Continuity Plan for a minimum of fourteen (14) days and that the end user must transition to a new service provider.

If there are any questions or the need for additional information concerning this filing, please call me at 502-582-2164.

Very truly yours,

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cc: Dennis Worthington

Serenity, Inc. d/b/a Five Ds Communications